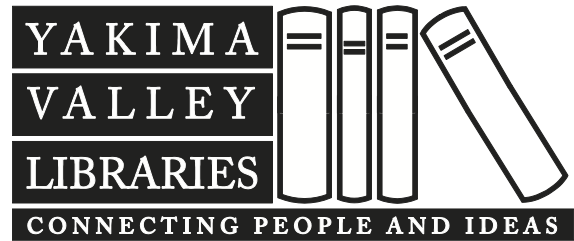


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# Material Replacement and Refund Policy



## **PURPOSE**

To establish a consistent policy for material refunds.

## **POLICIES**

Yakima Valley Libraries will not issue refunds for materials that have been paid for by patrons. If a patron pays for an item, the item becomes the property of the patron. The patron has the option of keeping the item or donating it back to the library. Yakima Valley Libraries does not accept items purchased by the patron to replace the original item lost in lieu of payment for said item.

YVL Staff will notify Patrons of this policy when they pay for the lost or damaged materials.

## **Resolution #17-002**

Adopted: March 13, 2017

## Notation:

*See attached:* Material Replacement and Refund Procedure